

# The Empathy Effect: Countering Bias to Improve Health Outcomes



This interactive evidence based workshop explores the many positive impacts of empathy and the harmful impacts that judgment and bias can have on people receiving healthcare. We will discuss specific empathy conveyance techniques to improve interactions with patients. Workshop participants will practice responses that engage and support patients.

Virtual

**Friday, December 12th, 2025**

8:00am-12:00pm

Please register at: <https://healthy-living-now.ca>

Or contact: Sally Kirby at [skirby@southlake.ca](mailto:skirby@southlake.ca)

Or at: 289-231-0926

